



Splashback Information Sheet

Here at The Glass Guys, splashbacks are a huge part of our company. We install on average 20 a month and we absolutely love being apart of your kitchen projects! We purchase our splashbacks from our supplier 'Glass Art NZ'. They are based in Tauranga and we have worked alongside them since opening our company in 2016. You can check out their website here: <https://www.glassartnz.co.nz/>



Inspiration

If you have no idea where to start or what you are after our website is a great start. There is a large gallery to view that features our own work. <https://www.theglassguys.co.nz/splashbacks-1> . We also have a large range of samples in our showroom for your viewing and our staff are super friendly and ready to help!

Painted Splashbacks

The sky is the limit when it comes to colours. Any Resene or Dulux colour is possible. We have a range of textured glass to add that extra little bit of pizzaz as well.

Laminam Splashbacks

Laminam is essentially the perfect solution for those that love tiles but not so much the grout. Laminam is from Italy and comes in 3m x 1m sheets that we cut to size to fit your space. Its easy to clean and is available in a range of neutral colours.

Digital Print Splashbacks

Availability of Images

GlassArt have a stunning range of images available to clients on their website www.glassartnz.co.nz, there is no extra fee to use the images in the Gallery titled "GlassArt Images available for your Splashback".

We recommend to our clients that if they can't find an image on their website that they use the following sites: www.shutterstock.com again there is no extra charge for an image chosen off shutterstock. Other good sites to browse are www.mychillybin.co.nz and www.istockphoto.com. Please note that images from these sites will incur a fee of between \$50 - \$100 + GST for the purchase of the image.

Graphics fees

GlassArt offers a professional graphics service, alterations to images will occur a fee. This is POA once you have selected or provided an image and the alterations required have been discussed.

Lucy G Design

There are Lucy G images displayed on the GlassArt website Gallery under “Kitchens with Digital Print Splashbacks” These images have the initials LG on them. There is an even bigger range on Lucy G’s personal splashback website for your browsing <http://www.lucygsplashbacks.co.nz/printed-splashback-images>. Lucy G is a professional photographer and as such her images need to be purchased for use. They have a starting price of \$550 + GST, this may increase depending on the size of the image and whether Lucy needs to edit the image at all. We liaise directly with Lucy G on your behalf.

Mark Smith Phtography

Mark Smith is a Rotorua photographer that we have collaborated with. His work features in our showroom – The large lake Okareka print as well as the Kawaha point Jetty & Tarawera Falls wall art. He has a gallery you can view via his website <https://www.marksmith.nz/> or his facebook page <https://www.facebook.com/MarkSmithPhotographyNZ> but also has thousands of photos so if there is something specific you are after chances are he will have something to suit. Mark Smith is a professional photographer and as such his images need to be purchased for use. They have a starting price of \$400 + GST, this may increase depending on the size of the image and whether Mark needs to edit the image at all. We liaise directly with Mark Smith on your behalf.

Tamaasa Art

Tamaasa is a professional artist based in Auckland and as such her images need to be purchased for use. They have a starting price of \$550 + GST, this may increase depending on the size of the image and whether Tamaasa needs to edit the image at all. You can view her gallery of images on her website <https://www.tamaasaart.com/> or on her facebook page <https://www.facebook.com/tamaasaartist>. We liaise directly with Tamaasa on your behalf.

Clients Own Image

For best results, we require files no smaller than 1 MB and no larger than 20 MB, 4500 x 3000 pixels with 300dpi. Ideally, the original, high-resolution photo file is provided. If you are unsure whether the image is suitable please email it to us at office@theglassguys.co.nz and we can have it reviewed. If requests are made to edit the image in any way the relevant Graphics Fees will apply.

Samples

We have a wide range of splashback samples for you to view. Should you wish to see a sample of something we do not carry please do not hesitate to ask. We can order any paint colour from the Resene or Dulux range. These are free of charge for up to 2 samples or \$20.00 per sample thereafter and take approximately 5 working days to receive. A sample of a digital print splashback is recommended prior to ordering however these do cost \$100.00 + gst.

Production

For painted and printed image splashbacks that don’t require any graphics changes, there is a 10 - 12 day lead time. Should there be graphic editing requested to the images the lead time is 10 days from when the final proof is accepted and ordered. For prints over 2500mm in length there can be an additional few days lead time for production which can be up to 15 working days. This is mainly due to specialised freight requirements.

Supplier (Glass Art NZ) Warranty

(This is in addition to The Glass Guys Terms of Trade also supplied with your quotation)

All glass splashbacks are supplied as Grade A Toughened Safety glass, unless otherwise specified.

GlassArt recommends a minimum distance of 130mm between the splashback and the closest edge of the back burners on your hob. Glass installed within this distance may not be covered by the GlassArt Paint Deterioration warranty.

10 Year Warranty

- Paint delamination – paint flaking/delaminating off the back (Correct silicone must have been used to glue splashback to the wall (*Bostik ISR 70-03 White Silicone*)
- Paint fading – over 10% from the original colour
- Workmanship – the installation is not up to the GlassArt standard

Warranty Exclusions - Paint deterioration caused by:

- Deterioration that has originated from the substrate
- Accidents, scratches, chips etc, due to normal wear and tear
- Acts of nature
- Excessive prolonged heat from a glass hob that is within the recommended 130mm distance
- Variation of colour due to changes in glass composition
- Damage caused by water/moisture entering from behind the substrate

Thank you for considering The Glass Guys to supply and install your splashback. We look forward to working with you.

Should you have any further questions please do not hesitate to contact us via any of the following:

Phone: 07 393 2389

Email: office@theglassguys.co.nz

In branch: 2 View Road, Rotorua (Opposite Bunnings Warehouse)